



Bobbie Holsclaw
JEFFERSON COUNTY CLERK

Jefferson County Clerk Details Upcoming Closure Due to State System Switchover

FOR IMMEDIATE RELEASE:

Erran Huber
Communications, Media, & Public Relations Director
Jefferson County Clerk's Office
O: (502) 574-0045 | C: (502) 648-0525
ehuber@JeffersonCountyClerk.org

All Motor Vehicle Branches Will be Closed to the Public during Kentucky Transportation Cabinet's AVIS to KAVIS System Transition in January

LOUISVILLE, Ky. (12/23/2023): With the Commonwealth Office of Technology and the Kentucky Transportation Cabinet installing a new Vehicle Title and Registration System in January 2024, Jefferson County Clerk Bobbie Holsclaw is sharing with the public now that all Motor Vehicle Branches in the county will be closed starting January 1 and will reopen once the new KAVIS system is online.

"We always want to be available to our customers and provide the VIP service they're accustomed to, but the sweeping nature of this database transition leaves us little choice but to close our branch locations at the start of the new year," explained Jefferson County Clerk Bobbie Holsclaw. "However, we're still here working for you. We'll be spending this time making sure our deputy clerks are fully trained on the new system. All of our other non-Motor Vehicle related divisions—like the Legal Records Deed Room, Elections Center, and Professional License department will remain available and ready to serve you."

Sheriff's Auto Inspections and property tax drop off payments will not be available at Motor Vehicle branches during this closure. Starting January 2, customers needing a Sheriff's Auto Inspection should report to 810 W. Market Street, Louisville, 40202, between the hours of 8:00 a.m. - 4:15 p.m. Monday - Friday. Those who wish to drop off property tax payments will need to visit the Jefferson County Sheriff's Office downtown at the Fiscal Court Building (531 Court Place, Louisville 40202).

Due to the County Clerk's Office Motor Vehicle Branches being closed, the Sheriff's Office will extend the gross period due date deadline to January 8 for drop box

payments. All tax payments dropped off on January 8 will be processed at the gross tax amount.

Those with questions regarding vehicle inspections can call the Sheriff's Auto Inspection Number at (502) 574-5085. Those with questions regarding property tax payment drop-offs or other inquiries can call the Sheriff's Tax Payment Number at (502) 574-5479.

The Jefferson County Clerk's Office will notify the public once the computer systems transition is complete, Motor Vehicle services have been fully restored, and the Office is ready to serve the community once again.

For more information on services, branch locations, and operating hours, call (502) 574-5700, or connect online by visiting the Jefferson County Clerk's website at JeffersonCountyClerk.org and on Facebook at facebook.com/JCCOKY

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